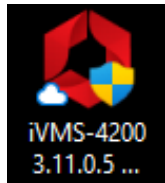


36. HOW TO DOWNLOAD FOOTAGE IN IVMS **(JUNE 2025)**

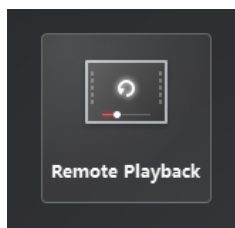
STEP 1

Open IVMS Software.



STEP 2

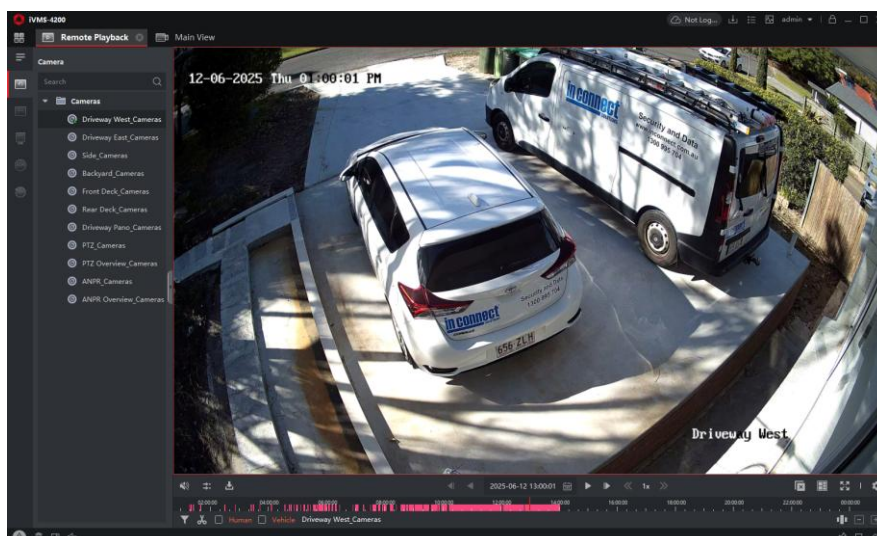
Go into Remote Playback.



STEP 3

Find the footage you want to download.

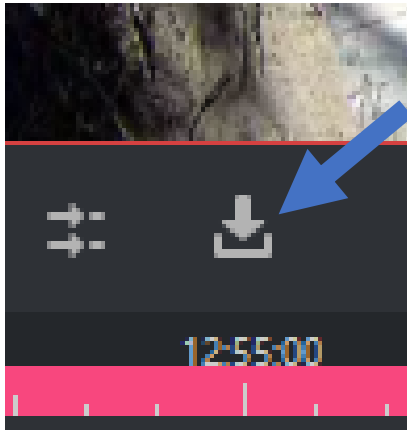
To do this, see the manual 'How To Playback Cameras In IVMS'.



STEP 4

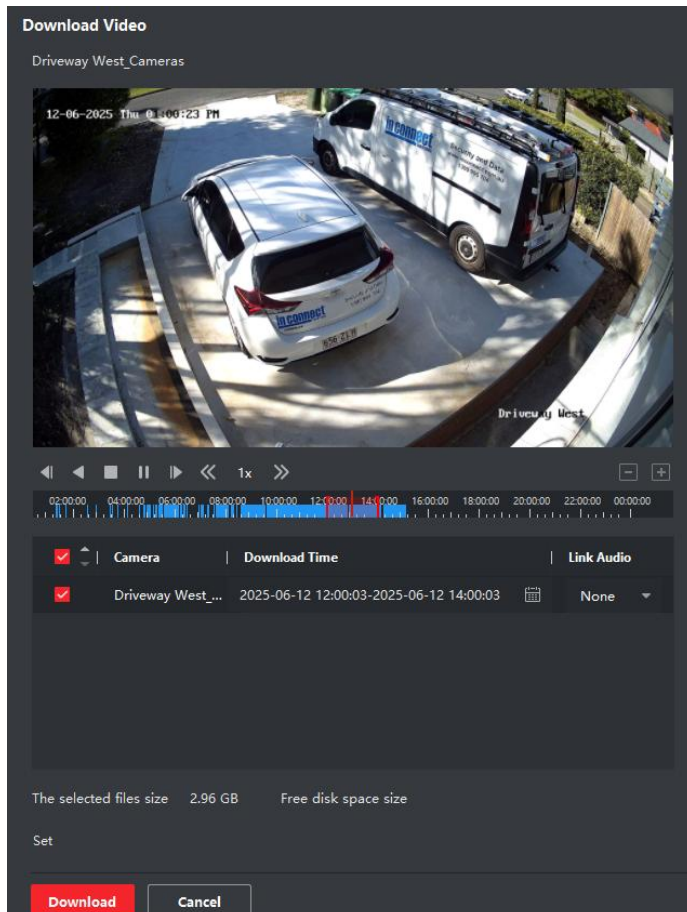
Once you have found the footage you want to download, press Download.

The button can be found in the lower left corner.



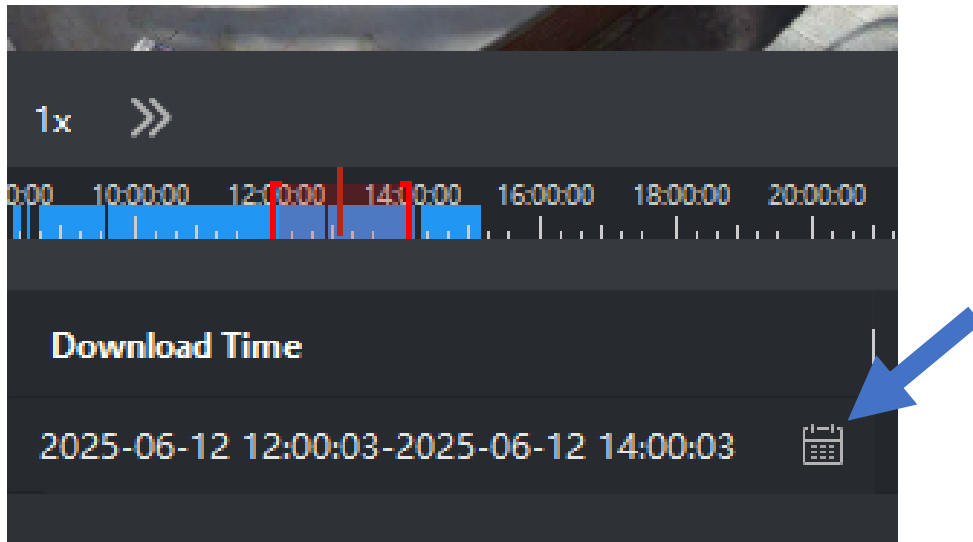
STEP 5

The Download Video menu will appear.



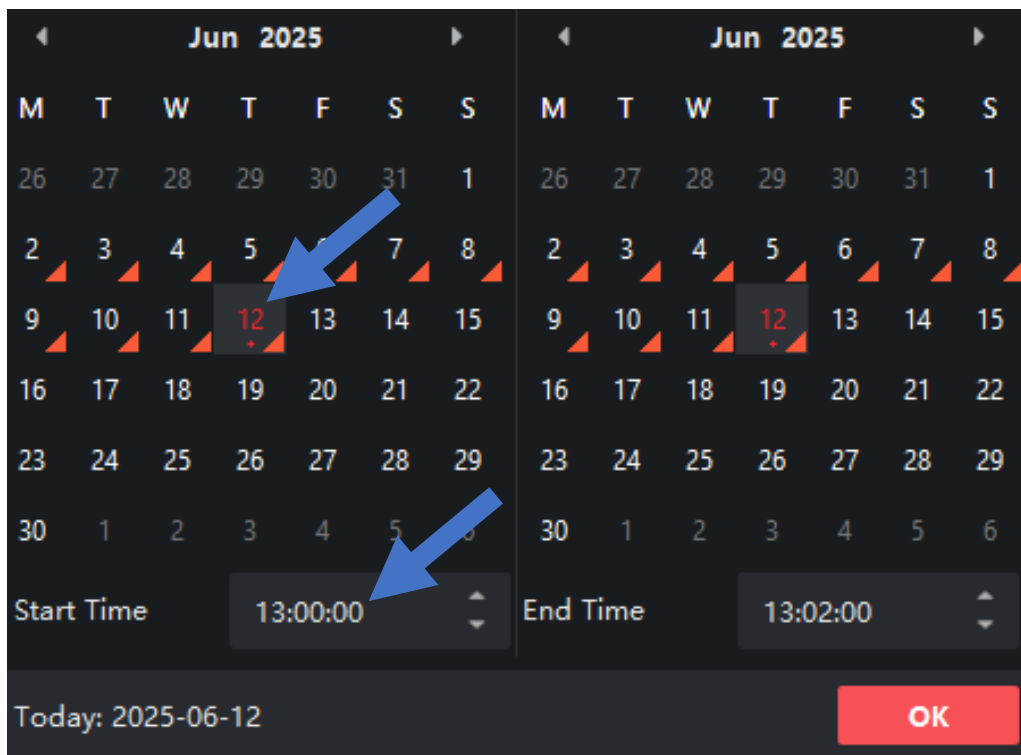
STEP 6

Press the calendar icon.



STEP 7

Select the start date and time for the downloaded footage.



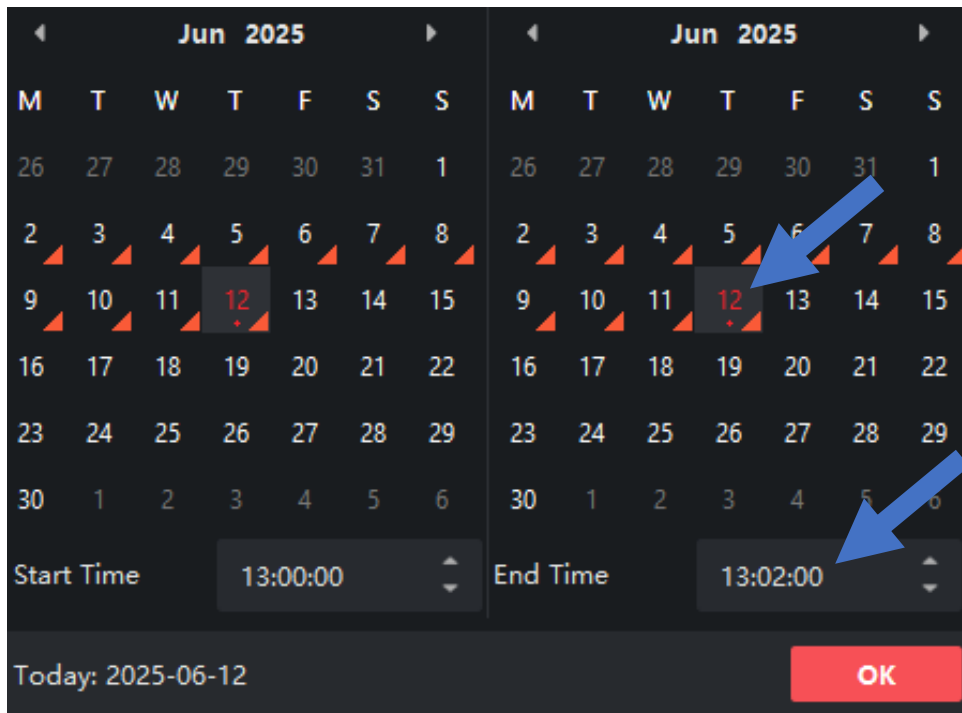
STEP 8

Select the end date and time for the downloaded footage.

NOTE:

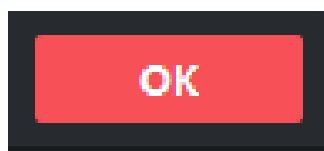
It is advised to never download clips longer than 5 minutes in duration.

If you require 15 minutes of footage, download it in 3 x 5 minute segments.



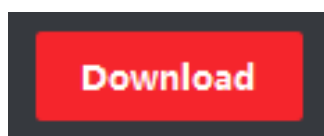
STEP 9

Press OK.



STEP 10

Press Download.



STEP 11

You will receive confirmation that the download has begun.

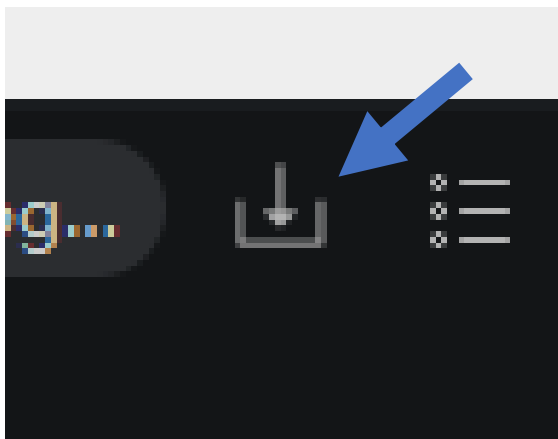
The confirmation will appear in the lower right-hand corner of the screen.



Adding to download queue succeeded.

STEP 12

You can check the status of the download by hovering your cursor over the download status icon in the top right-hand corner of the screen.



STEP 13

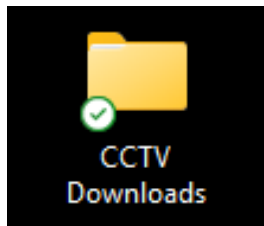
This will show you the status of all completed downloads.



STEP 14

Once the download is complete, go to your CCTV Downloads folder on your Windows desktop.

Open the folder.

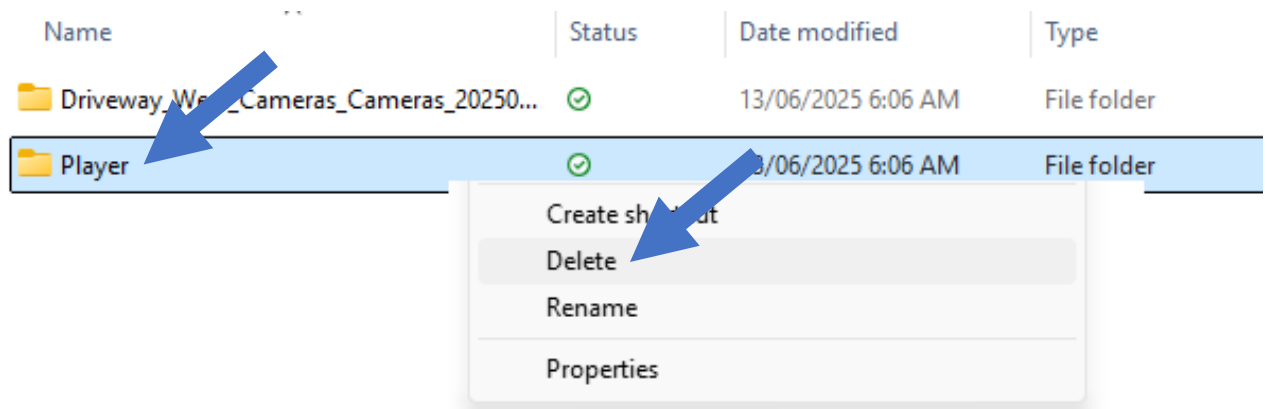


STEP 15

Delete the folder called 'Player', as it is not required.

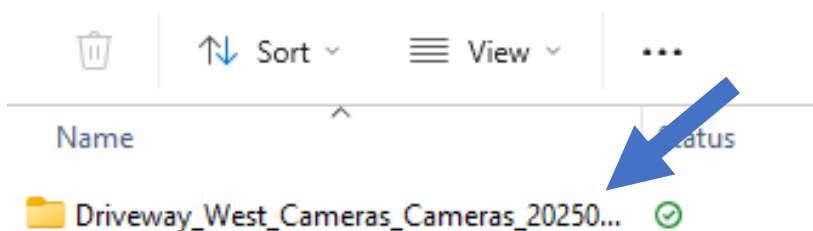
To playback footage, it is advised to use 'VSPlayer' instead.

This is described in the next manual (*37. How To Download and Install VSPlayer*).



STEP 16

Go into the folder with the downloaded footage.



STEP 17

In the folder will be 2 files.

1 will be a JPG file, this is a still image that previews the downloaded footage.

1 will be a MP4 file, this is the downloaded video file.



✓ Driveway_West
_Cameras_Ca
meras_2025061
2130005_202...



✓ Driveway_West
_Cameras_Ca
meras_2025061
2130005_202...

STEP 18

You are now ready to watch the footage using VSPlayer.