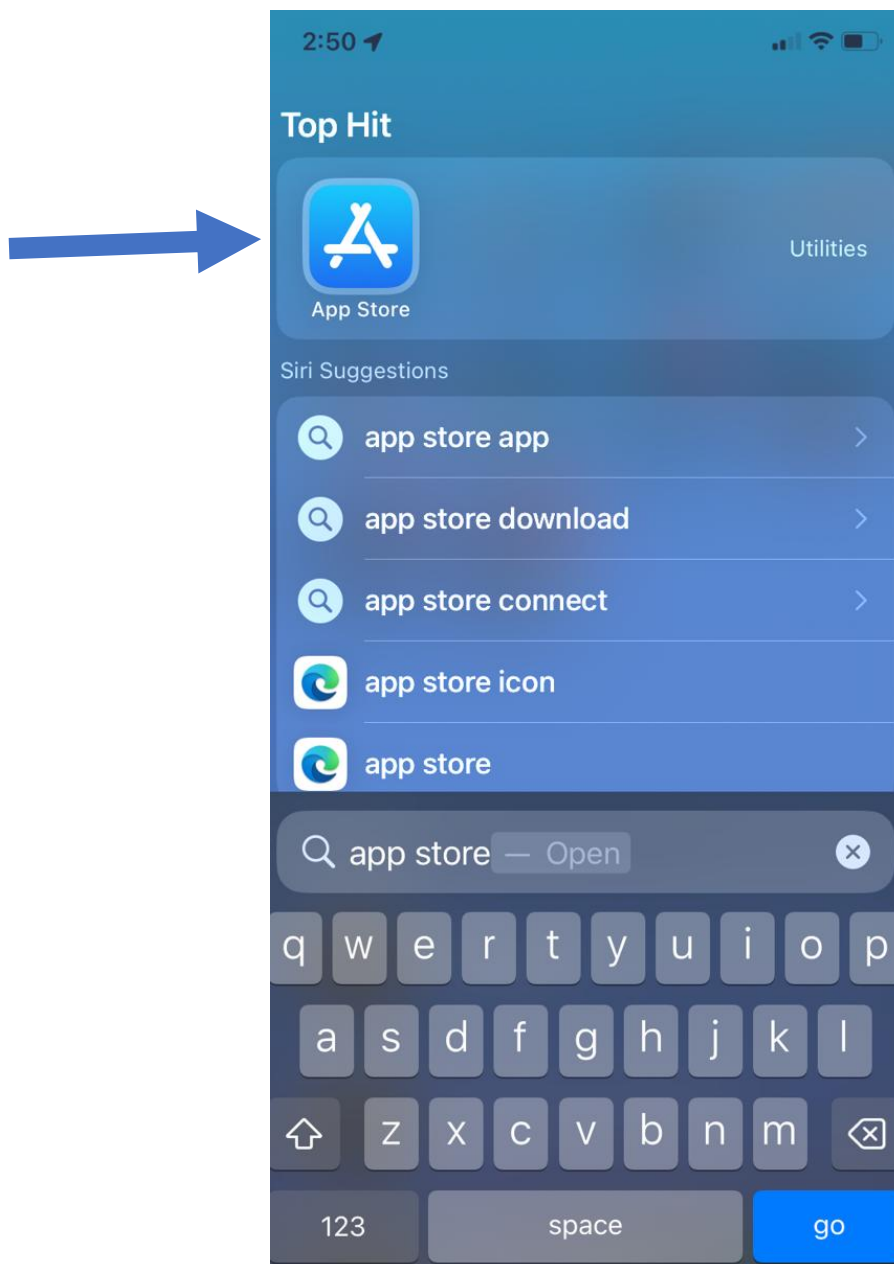


104. HOW TO DOWNLOAD THE APP AND REGISTER AN ACCOUNT (NOVEMBER 2025)

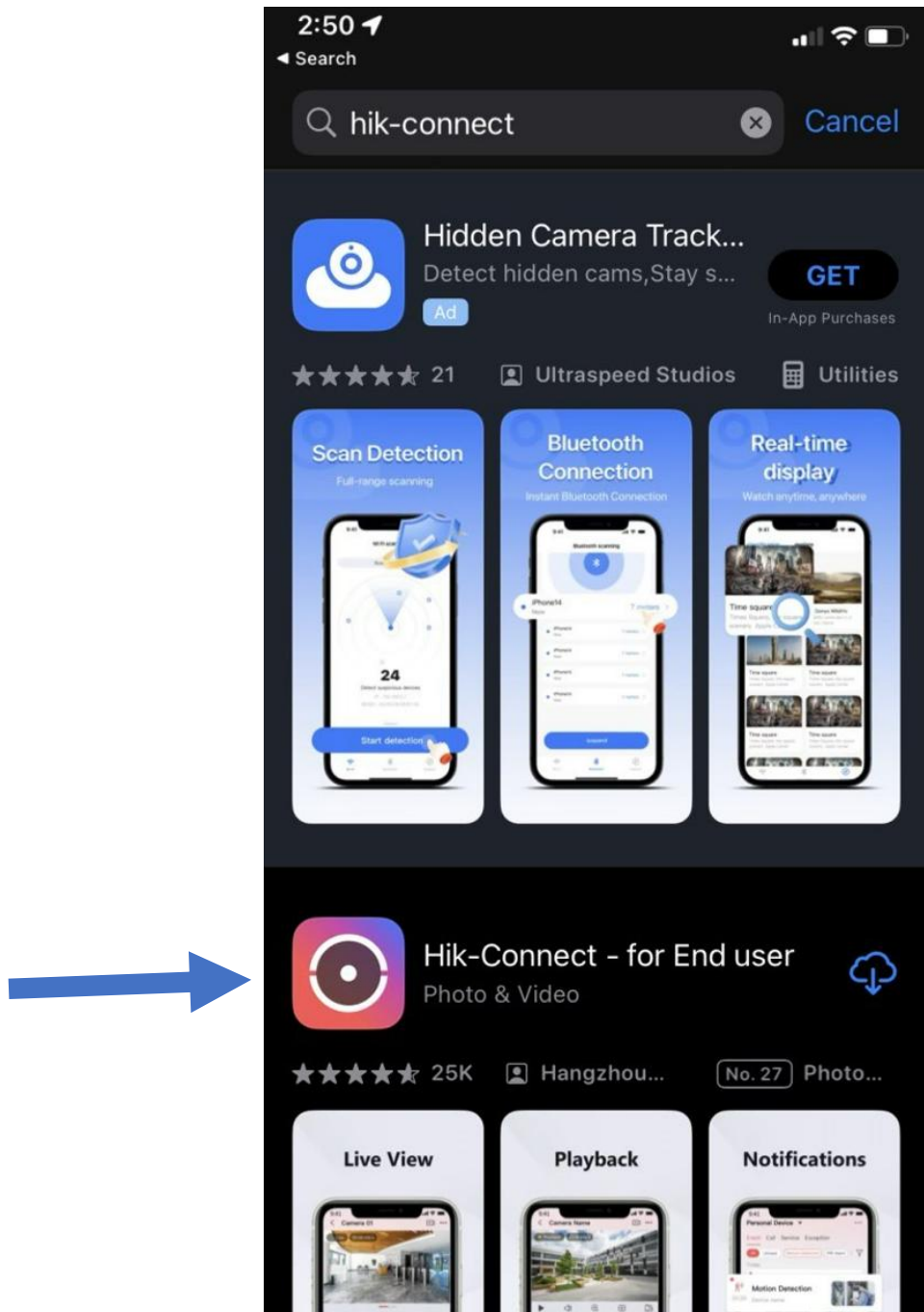
STEP 1

Go to the App Store.



STEP 2

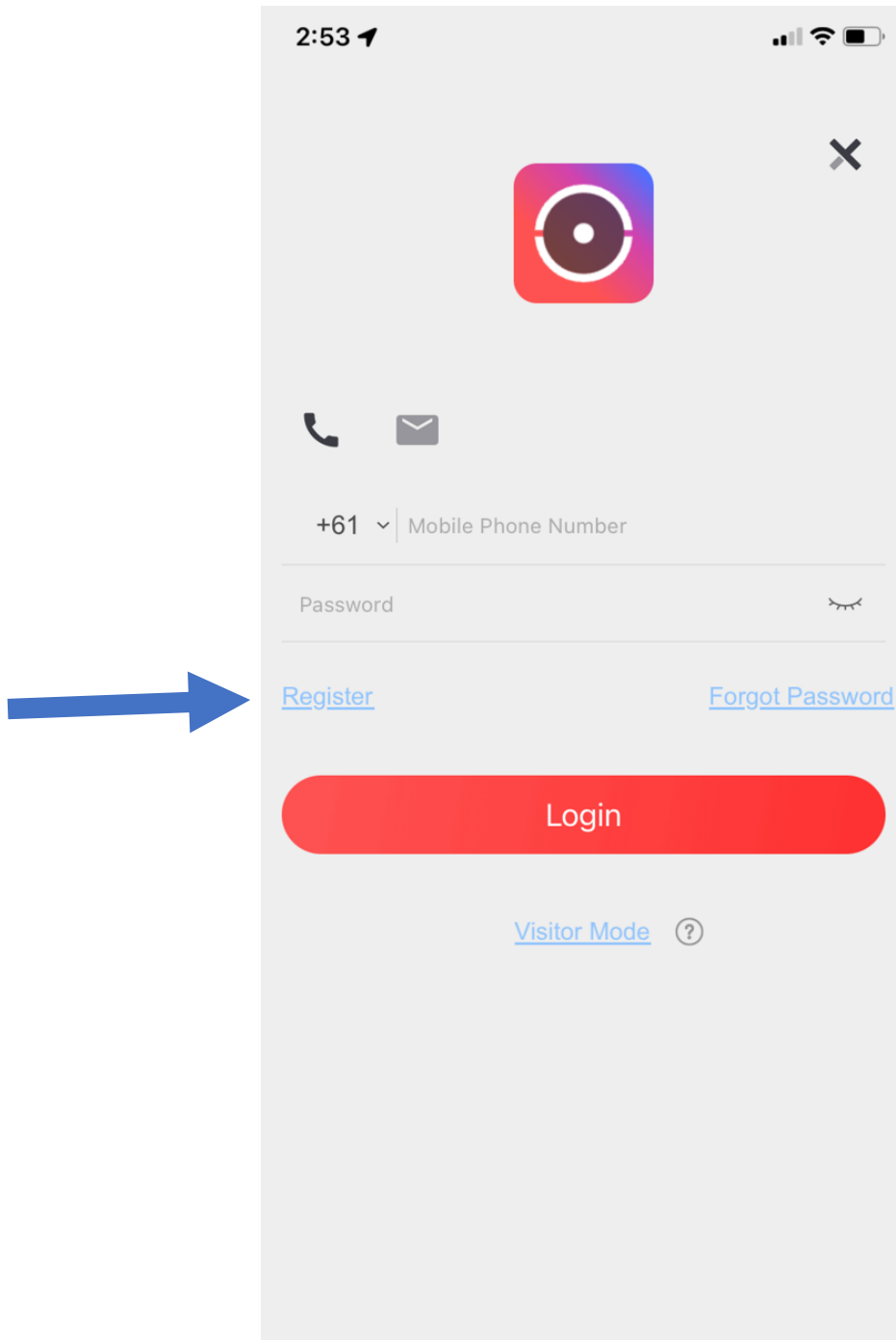
Search for 'Hik-Connect' and download the app 'Hik-Connect – For End User'.



STEP 3

Open the app and follow the prompts to the login screen.

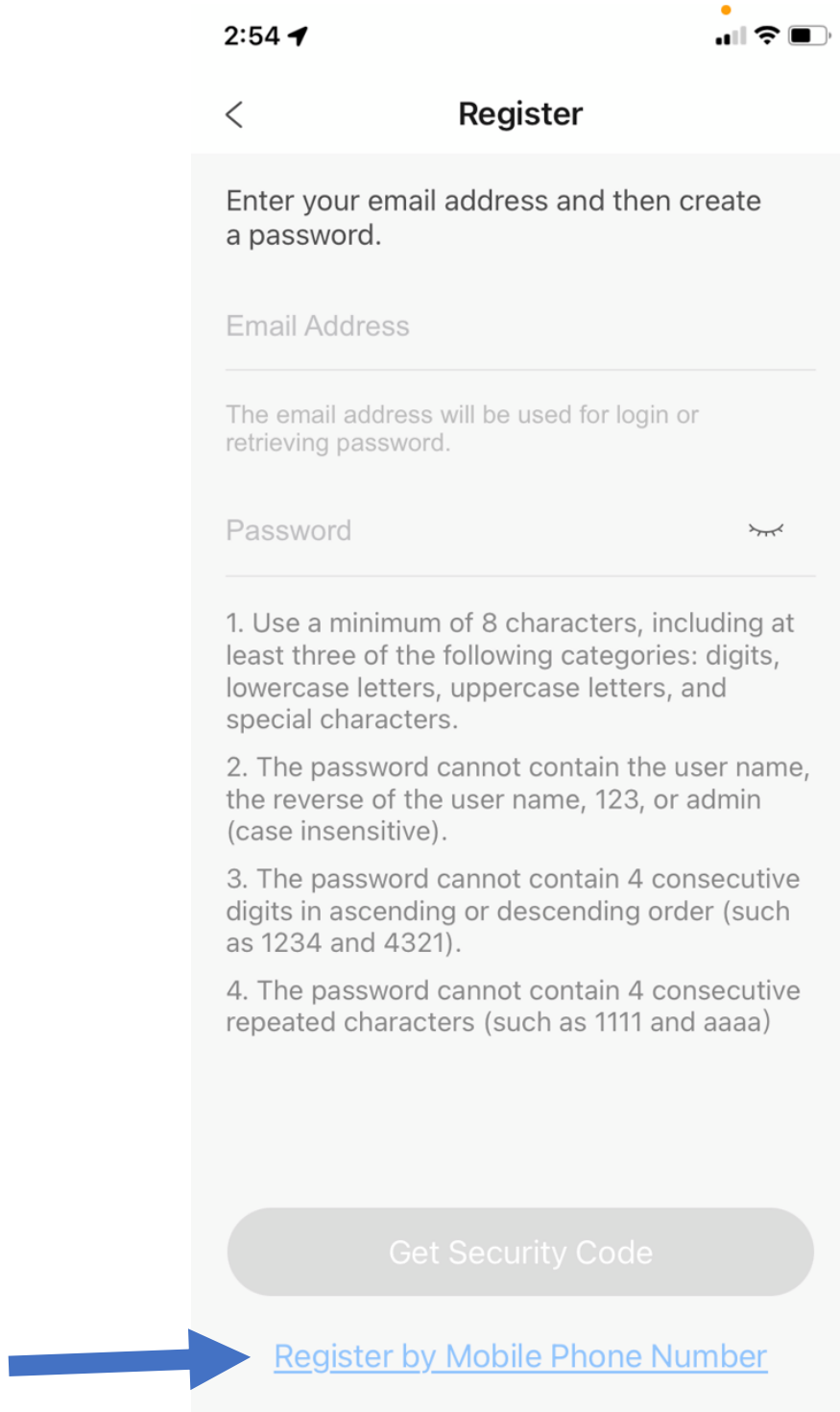
Press 'Register'.







STEP 4


Follow the prompts until you get to the 'Register' screen.

Press 'Register by Mobile Number'.



2:54 


  

 **Register**

Enter your email address and then create a password.


Email Address

The email address will be used for login or retrieving password.

Password 

1. Use a minimum of 8 characters, including at least three of the following categories: digits, lowercase letters, uppercase letters, and special characters.
2. The password cannot contain the user name, the reverse of the user name, 123, or admin (case insensitive).
3. The password cannot contain 4 consecutive digits in ascending or descending order (such as 1234 and 4321).
4. The password cannot contain 4 consecutive repeated characters (such as 1111 and aaaa)

[Get Security Code](#)

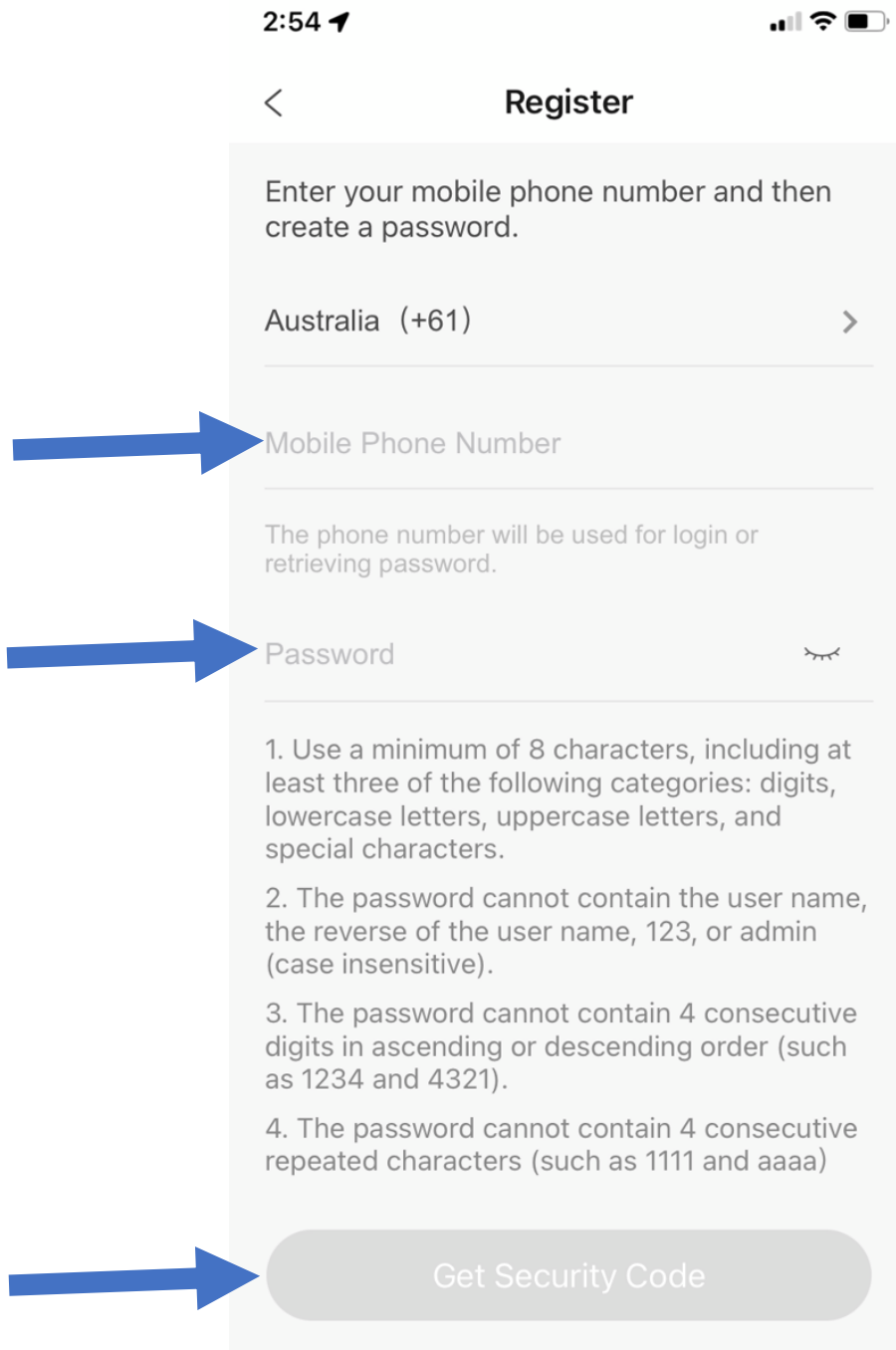
 [Register by Mobile Phone Number](#)




STEP 5

Enter your mobile number in standard format (ie: 0412 345 678).

Enter your preferred password.

Press 'Get Security Code'.



2:54   


< Register

Enter your mobile phone number and then create a password.

Australia (+61) >

Mobile Phone Number

The phone number will be used for login or retrieving password.

Password 

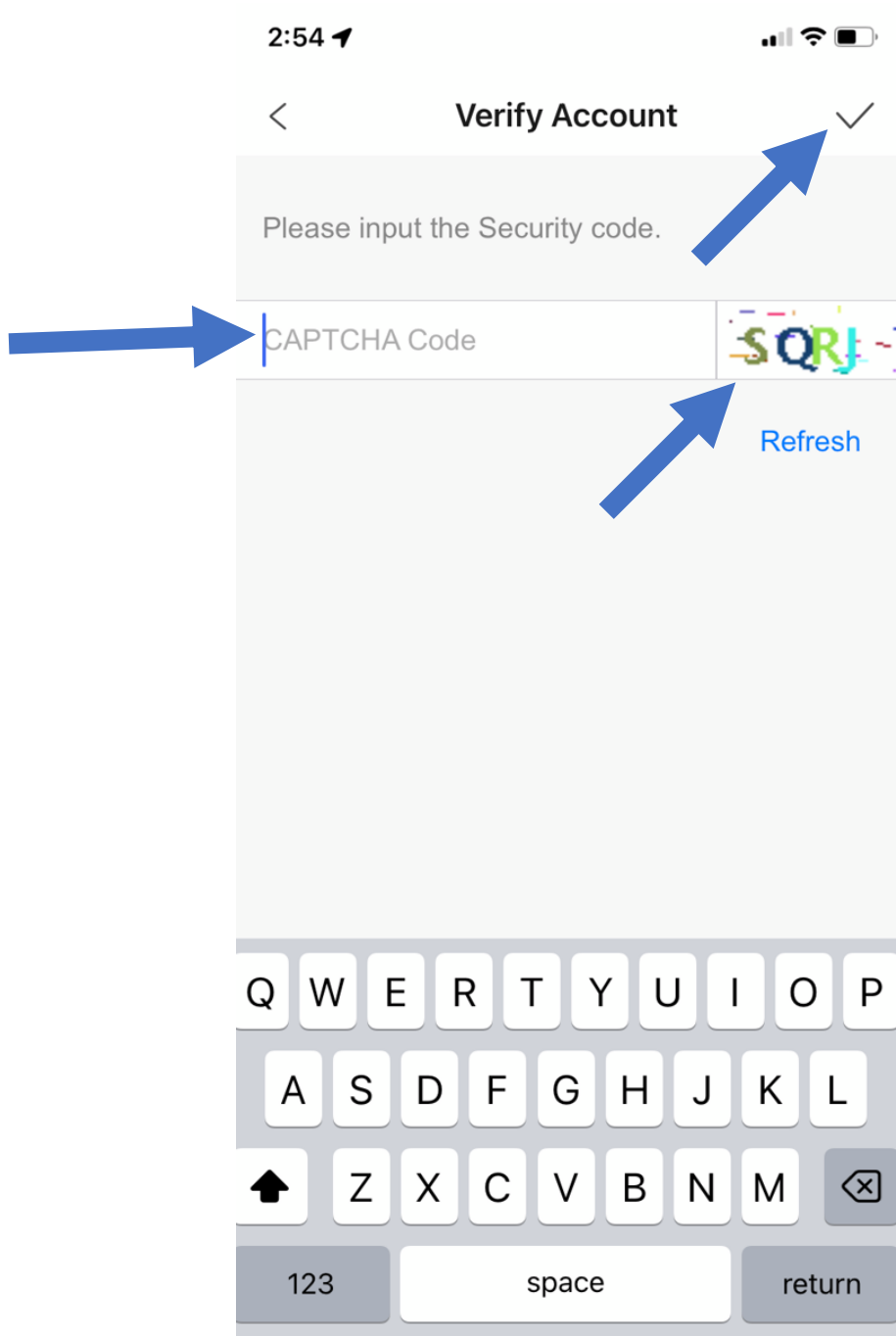
1. Use a minimum of 8 characters, including at least three of the following categories: digits, lowercase letters, uppercase letters, and special characters.
2. The password cannot contain the user name, the reverse of the user name, 123, or admin (case insensitive).
3. The password cannot contain 4 consecutive digits in ascending or descending order (such as 1234 and 4321).
4. The password cannot contain 4 consecutive repeated characters (such as 1111 and aaaa)

Get Security Code

STEP 6

Enter the CAPTCHA code.

Press 'Tick'.



2:54

< Verify Account ✓

Please input the Security code.

CAPTCHA Code

SQRJ

Refresh

Q W E R T Y U I O P

A S D F G H J K L

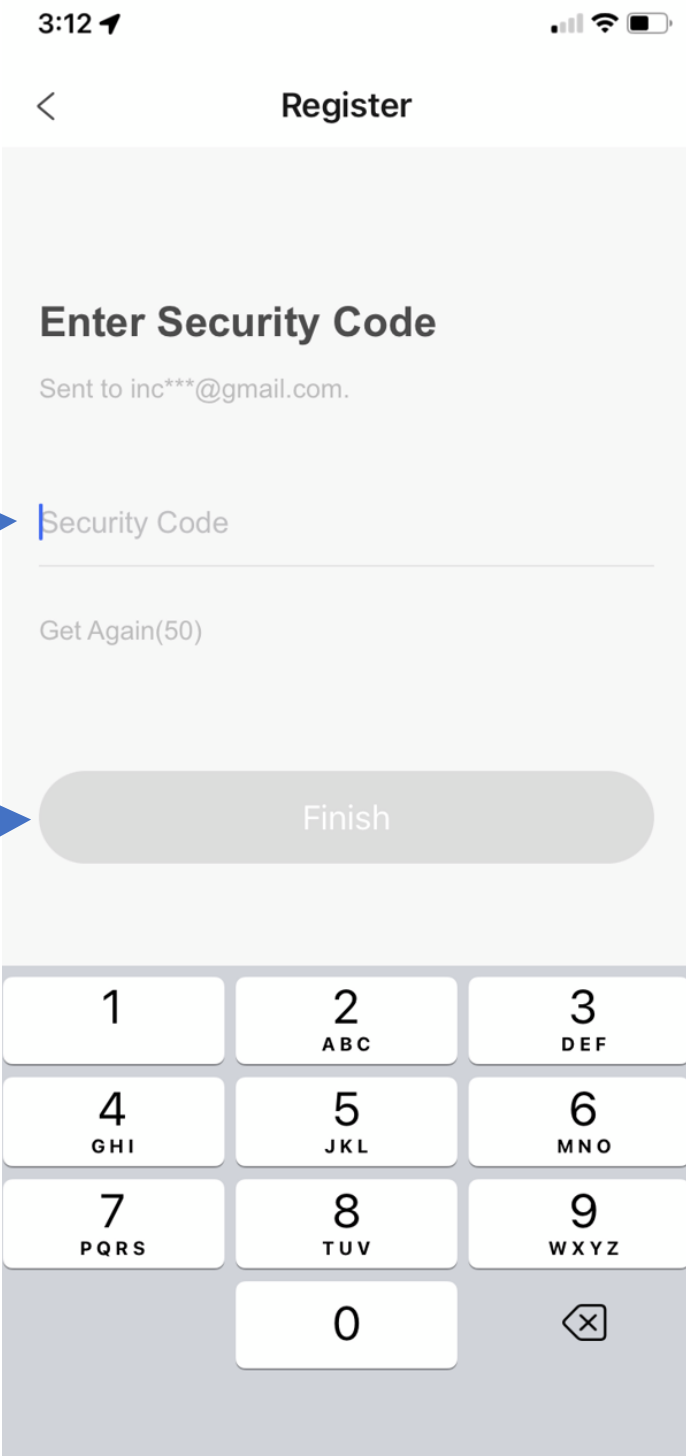
↑ Z X C V B N M ↵





123 space return

STEP 7

Enter the 'Security Code' that was sent to you via SMS.

Press 'Finish'.



3:12    

< Register


Enter Security Code

Sent to inc***@gmail.com.

Security Code

Get Again(50)

Finish

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		

STEP 8

You are now successfully registered and ready to add or receive devices.

