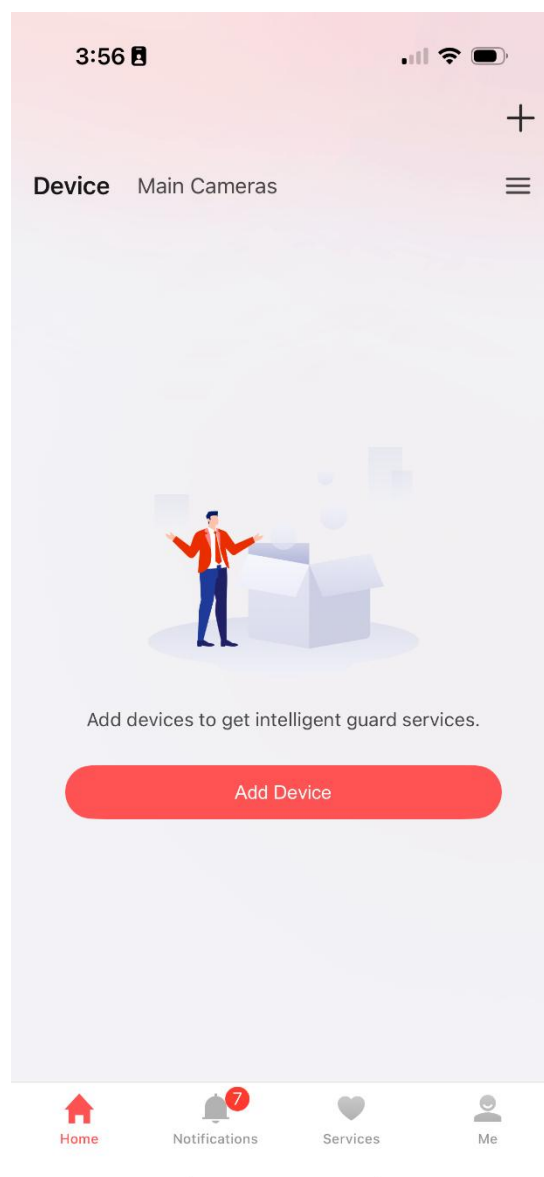


## **107. HOW TO ADD A DEVICE BY SERIAL NUMBER (NOVEMBER 2025)**

### **STEP 1**

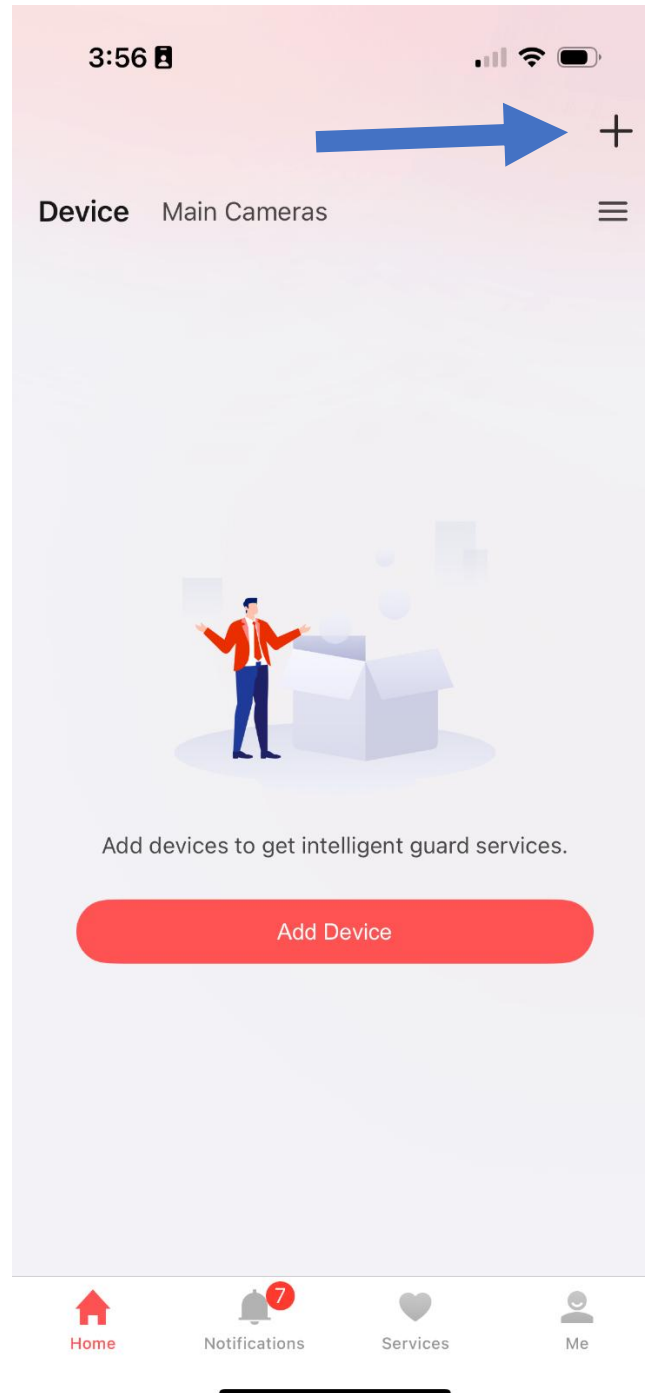
Make sure you are registered and logged into your account.

Go to the 'Home Screen'.



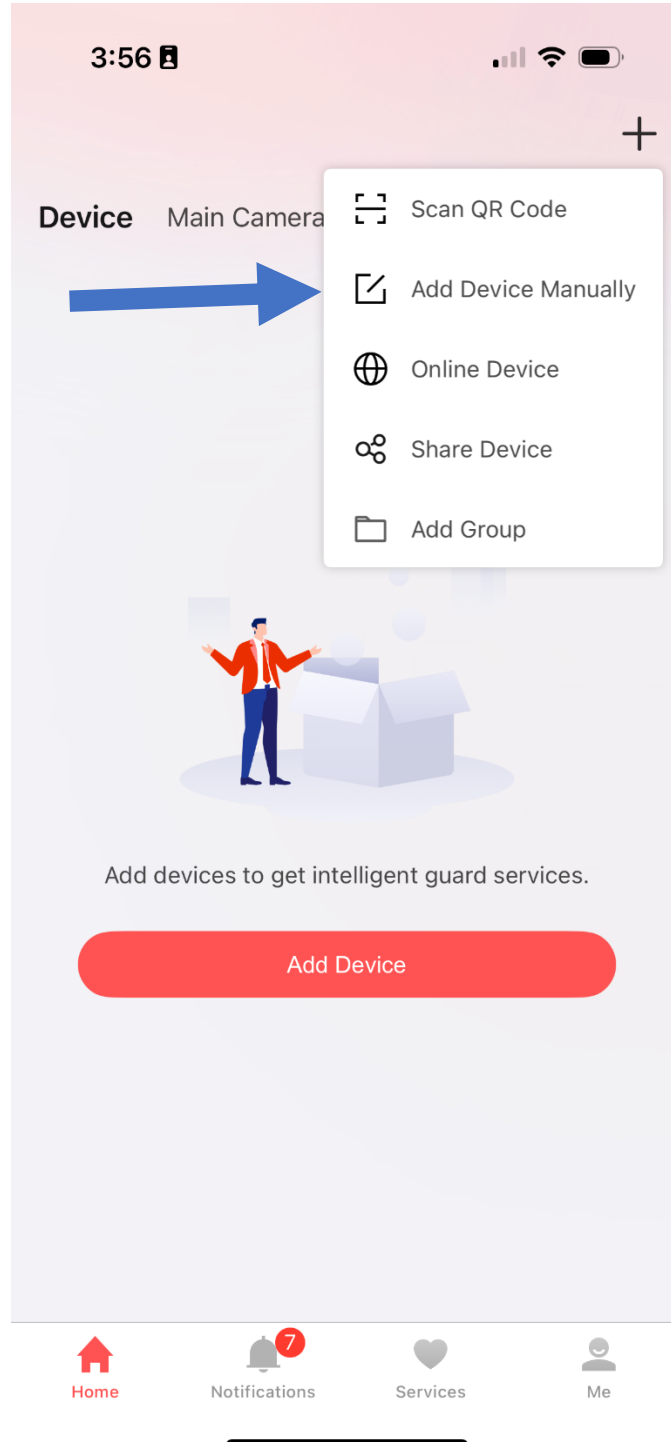
## STEP 2

Click on the 'Plus' icon.



## STEP 3

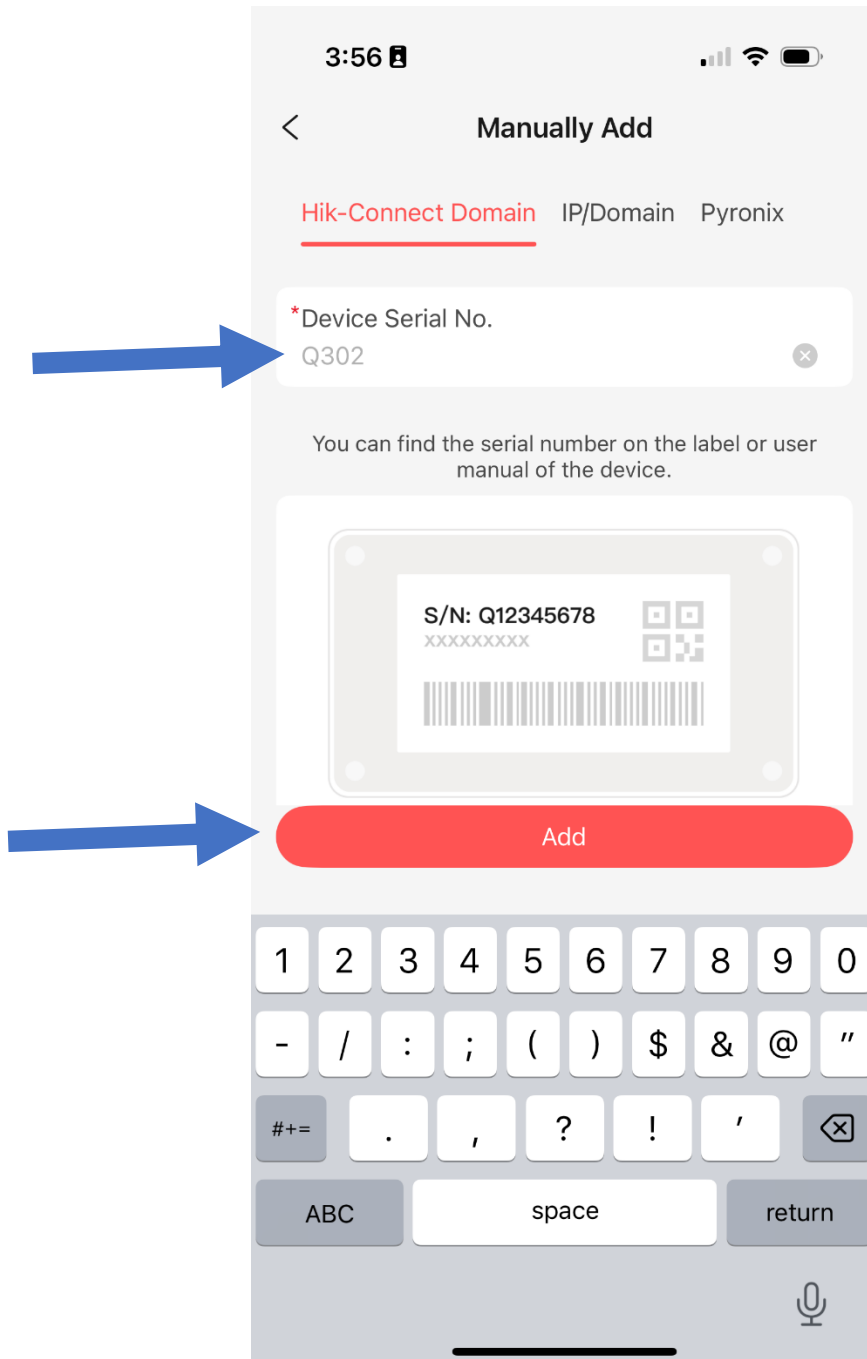
Press 'Add Device Manually'.



## STEP 4

Enter the serial number.

Press 'Add'.



3:56

< Manually Add

Hik-Connect Domain IP/Domain Pyronix

\*Device Serial No.  
Q302

You can find the serial number on the label or user manual of the device.

S/N: Q12345678  
XXXXXXXXXX

Add

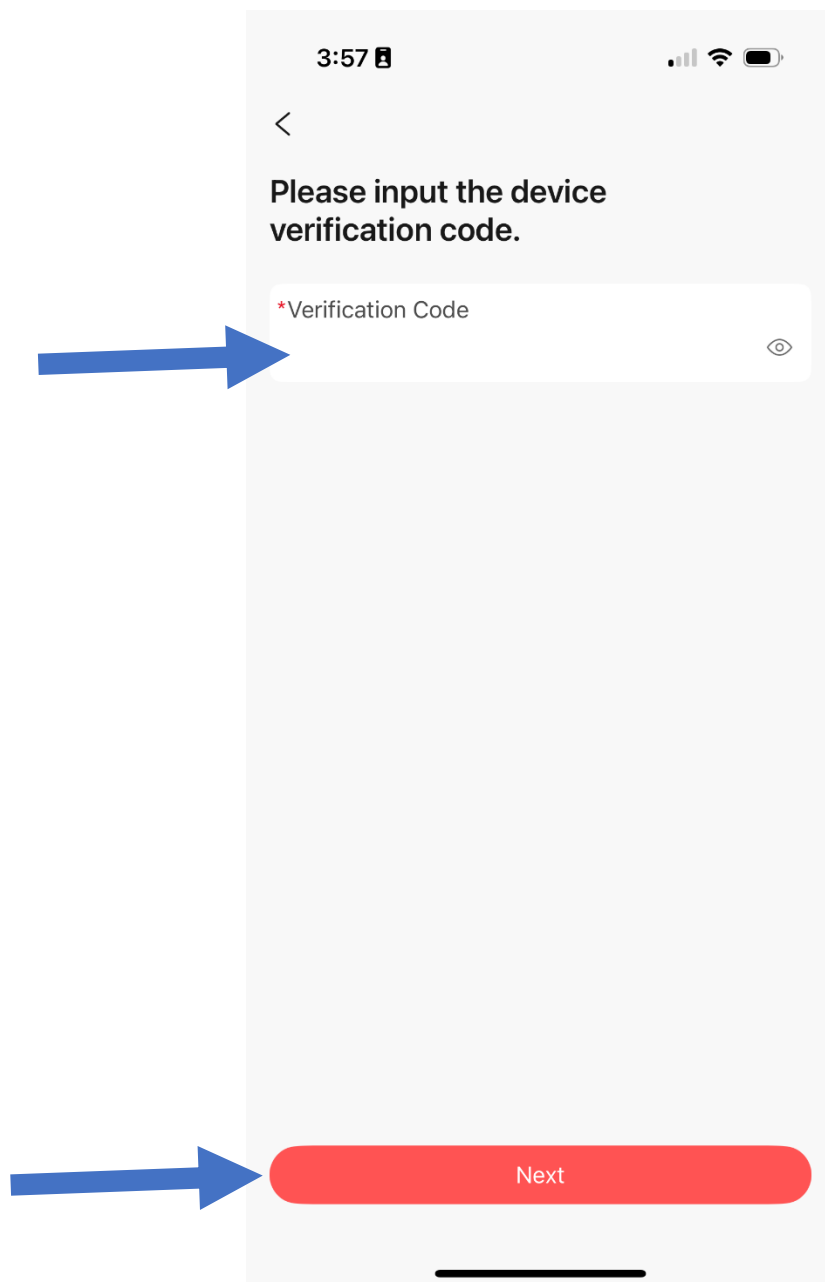
1 2 3 4 5 6 7 8 9 0  
- / : ; ( ) \$ & @ "  
#+= . , ? ! ' < >  
ABC space return

## STEP 5

Enter the 'Verification Code' (provided by your installer).

Press 'OK'.

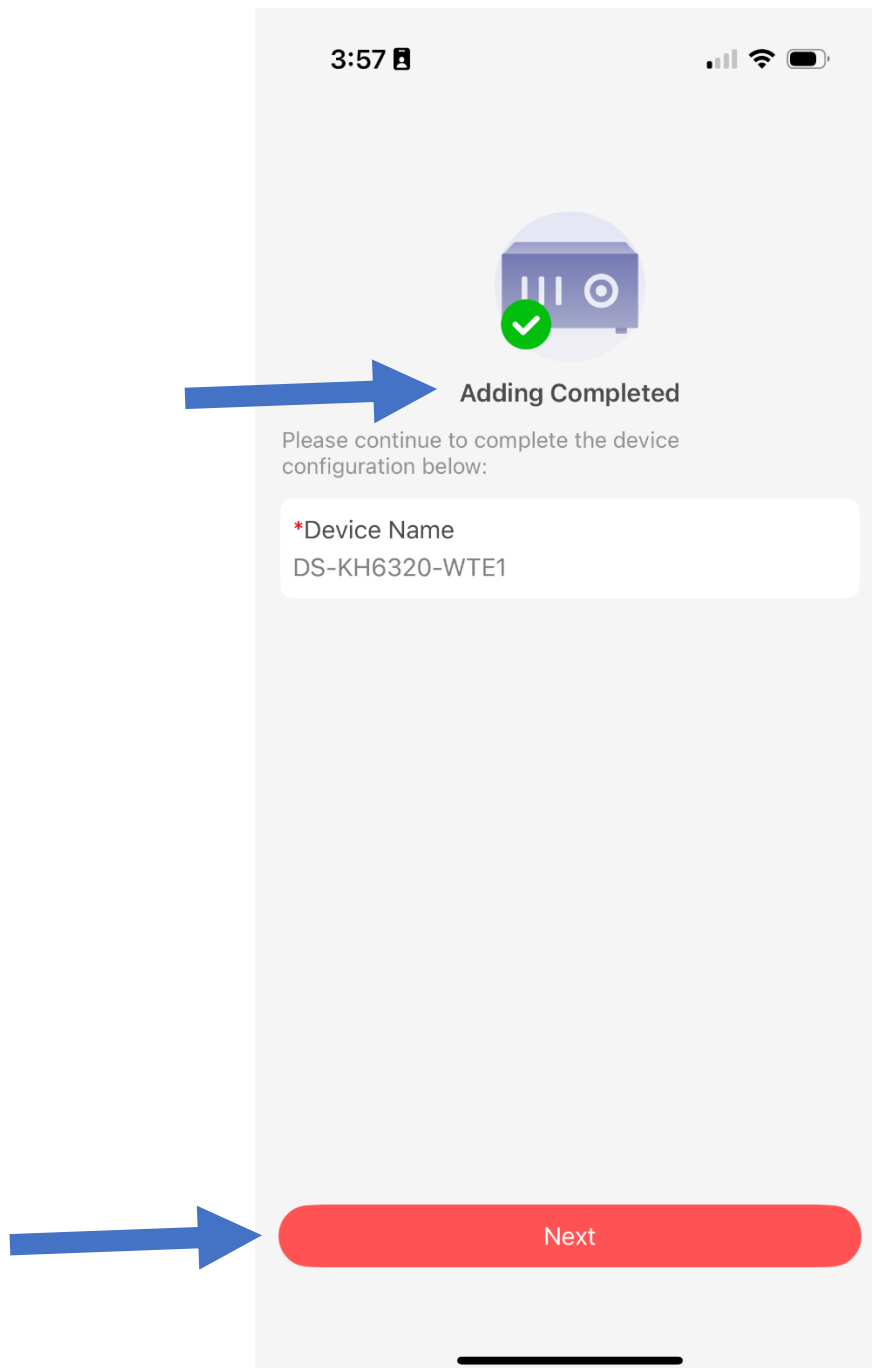
NOTE: If you don't see this screen, this step may be skipped if no verification code is required.



## STEP 6

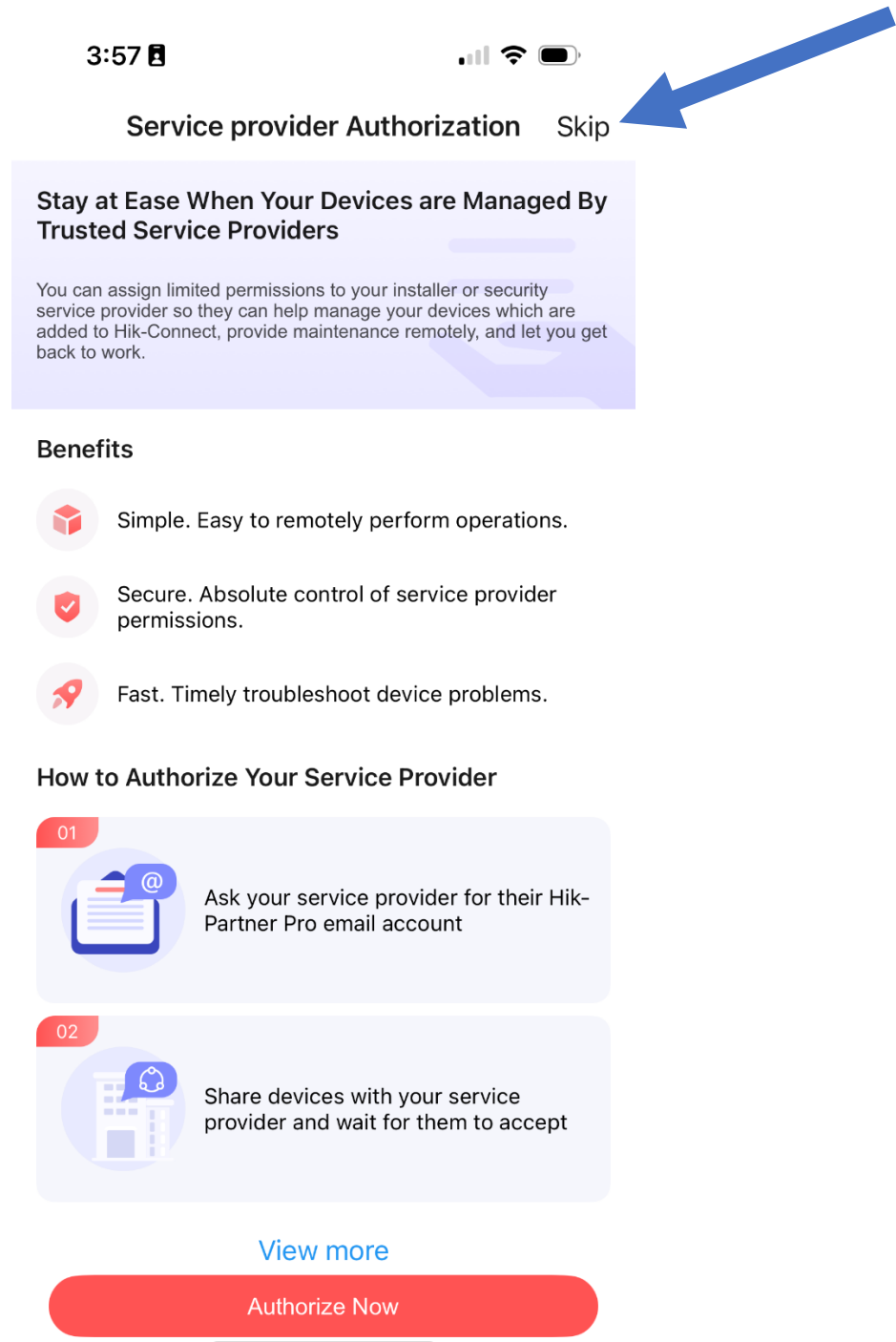
Confirm the 'Adding Completed' prompt is shown.

Press 'Next'.



## STEP 7

Press 'Skip' on the Service Provider Authorization screen.



## STEP 8

Confirm the device is now shown on your 'Home Screen'.

